# Legal Support Section - App Flow (Simple Version)

## Services Available :

**• GST Registration**

**• GST Filing**

**• Income Tax Filing**

**• ROC Filing**

**• Import Export Registration**

**• MSME Registration**

**• Trade Mark Filing**

**• FSSAI (Food License)**

**• PF / ESIC Registration**

**• ISO Certification**

**• Proprietorship Company Registration**

**• Partnership Company Registration**

**• Private Limited / LLP Registration**

**• NGO Registration**

## 🔁 App Flow (Step-by-Step)

* **Step 1: Service Select Kare**

User app me list se service choose karega (jaise GST Registration).

* **Step 2: Required Documents Dekhe**

Service ke page me likha hoga ki kaun kaun se documents chahiye aur upload buttons honge.

* **Step 3: Document Upload Kare**

User apne mobile se photo leke ya PDF upload karega. Upload hone ke baad green tick show hoga.

* **Step 4: Payment Kare**

Upload ke baad 'Proceed to Payment' button aayega. User online payment karega (UPI, Card, Net Banking).

* **Step 5: Application Process**

Admin documents verify karega aur jab complete hoga to certificate ready hoga.

* **Step 6: Certificate Download Kare**

User ko message milega 'Your Certificate is Ready!' aur wo PDF download kar sakta hai.

* **Step 7: Certificate Tracking**

User track kar sakta hai: Submitted → Processing → Verified → Certificate Ready.

* **Step 8: Chat Support**

App me hi chat option rahega jahan user support team se baat kar sakta hai…

## App Me Kya Dikhega

|  |  |
| --- | --- |
| **Screen** | **Description** |
| **Home Page** | Legal services list (with icons) |
| **Service Details Page** | Required documents, upload buttons, and payment info |
| **Upload Page** | File/photo upload for each document |
| **Payment Page** | Secure online payment |
| **Tracking Page** | Step-wise application status |
| **Certificate Page** | Download issued certificate |
| **Chat Page** | Talk to support directly |

## ⚙️ Admin Panel (Simple Dashboard)

• User orders dekhna

• Documents verify karna

• Certificate upload karna

• Chat ka reply dena

• Payment status check karna

## 💡 Example (GST Registration)

• User “GST Registration” select karta hai

• Documents list dikhti hai: Aadhaar, PAN, Photo, Bank Proof

• User documents upload karta hai

• Payment karta hai (₹499 for example)

• Application 'Under Process' dikhta hai

• Admin verify karta hai

• Certificate upload hota hai

• User 'Download Certificate' karta hai ✅

## 🔔 Notifications

User ko notification milenge:

• Payment success

• Document accepted/rejected

• Certificate ready

## 🧠 Simple Tech Info (for Developer)

• Frontend: Flutter app

• Backend: Laravel or Node.js

• Database: MySQL / MongoDB

• Storage: Cloud (S3 or Firebase Storage)

• Payment: Razorpay / PayU

• Chat: Socket.io / Pusher